

HOUSE RULES FOR THE CAMPSITE

Welcome to the Terme Banovci Campsite.

Below, we provide you with the house rules that every guest of the campsite is required to follow.

1. The reception is open according to the published working hours and is available to you in the Zeleni Gaj Hotel.
2. Upon arrival, you are required to register at the reception with a personal document (ID card, passport). Staying in the campsite is only allowed based on registration at the reception. If we find that a guest staying at the campsite is not registered at the reception in accordance with the law, a fee of 50.00 EUR will be charged for the stay.
3. When checking in at the campsite, please provide the license plate number of the car that will be used to pass through the barriers when entering and exiting the campsite. Each pitch or house in the campsite can have only one registered car. If you arrived with two cars, please park one in the parking lot in front of the campsite entrance or in front of the hotel.
4. Upon arrival, guests receive a wristband for using services. The wristband allows you to access the pools with a 2-hour delay and to pay for services in the wellness, saunas, and all catering establishments within Terme Banovci. Always wear the wristband on your wrist. Abuse or lending and reselling the wristband to other persons is strictly prohibited and will result in the immediate termination of the accommodation agreement with us. For each lost wristband, we will charge a 30 EUR fee for a replacement.
5. Guests staying with vouchers based on a camping contract for the current year must register all persons listed on the voucher. We cannot accept persons who are not listed on the voucher. For persons exceeding the number covered in the annual flat-rate contract, a service fee will be charged according to the current price list.
6. Day visits to the campsite are allowed between 8:00 AM and 10:00 PM. All visitors must register at the reception, pay a 2 EUR registration fee, and check out at the reception upon departure. If we find that a visitor in the campsite is not registered at the reception in accordance with the house rules, a fee of 50.00 EUR will be charged for the stay. Day visitors are not allowed to enter the campsite with cars.
7. Guests using an annual flat-rate plan must pay the tourist tax and registration fee upon each departure. Persons holding disability cards must present appropriate documents upon arrival, as they are exempt from paying the tourist tax and registration fee.
8. On the day of departure, you must return the wristband and leave the campsite by 12:00 PM or opt for an extended day stay with an additional fee according to the current price list, which allows you to use the services (camping and swimming) until 8:00 PM.
9. The campsite must remain completely quiet during the nighttime rest period from 11:00 PM to 6:00 AM.
10. Terme Banovci d.o.o. - Camp Terme Banovci is not responsible for money, jewelry, and other valuables that guests keep in trailers, tents, and cars. A free safe is available at the reception for storing money.
11. Please hand over all found items to the reception.
12. Entry to the pools outside of operating hours is strictly prohibited.
13. We kindly ask you to follow the pool rules, particularly to shower before entering the pools, not to disturb others while swimming, and not to reserve loungers with towels when you are not present at the pool.
14. We especially ask you to:
 - Use cold and hot water rationally and appropriately, and respect and maintain order and cleanliness;
 - Parents should accompany their children in the restrooms;
 - Do not disturb your neighbors with excessively loud radios and televisions, loud shouting, and singing;
 - Separate waste and dispose of it in the appropriate containers.
16. The following is not allowed in the campsite:
 - Open fire burning;
 - Driving faster than 10 km/h;
 - Bringing explosive and highly flammable substances;
 - Performing construction and other works without prior written consent from the campsite management;
 - Dumping bulky waste;
 - Discharging sewage, dishwater, and other waste substances into the drains along the paths, as they are intended only for rainwater.
17. Dogs must be kept on a leash at all times and are not allowed to roam freely within the campsite area. Bringing dogs into the pool complex is strictly prohibited. Dog owners are required to clean up after their pets.
18. In the event of a fire, all campsite guests must comply with the fire regulations.
19. Guests who violate the house rules will be asked to leave the campsite, and all service agreements with Terme Banovci will be terminated.

We wish you a pleasant stay.

CAMP TERME BANOVCÍ, effective from 01.01.2022



ENTRANCE
RECEPTION
PARKING
POOL



KAMP PARCELE (1-69)
FKK PARCELE (1-62)
KAMP LESENE HIŠICE (100-140)
KAMP KONTEJNERJI (74-94)



SANITARIJE
SANITARNI VOZEL ZA AVTODOME
KONTEJNERJI ZA SMETI

